

Simplicity

User Instructions Product code: 44004



Height: 965mm Width: 700mm Depth: 700mm

Power Pump Supply: 220-240V - 50Hz

Power Pump Rating: 6W

Pump Ingress Protection Rating: IPX8

INTRODUCTION

This product has been manufactured to the highest standards of performance and safety, assuring your complete peace of mind.

IN THE UNLIKELY EVENT THAT YOU NEED TO REPORT AN ISSUE CONTACT OUR HELPLINE DIRECT BEFORE RETURNING YOUR PRODUCT TO STORE.

SAFETY INFORMATION

- The water pump must always be connected though a portable residualcurrent device (RCD), or a built-in residual current circuit breaker (RCCB), having a rated residual operating current not exceeding 30mA. (This level of electrical protection was first incorporated into UK homes built after 2001.) If in doubt consult a certified electrician.
- The pump must always be operated in a minimum level of water (head) as marked on the pump after the letters 'Hmin'. Never operate the pump when it's not submersed in water as this could cause it to burn out.
- Always isolate the electical supply to the pump before cleaning or making any adjustments to the flow rate.

DO NOT route the electrical cable:

- Across any walkways
- Across any grassed area that requires periodic cutting
- Over any areas where it could cause a trip hazard
- On, or across, rough or sharp surfaces that could sever or cause abrasions to the cable.

DO NOT:

- Allow children to play with the cable or touch the pump
- Drink from the reservoir or flowing water
- Cut the cable, to shorten, lengthen or join it, or to change the plug type: this is extremely dangerous and will invalidate the manufacturer's warranty
- Repair the pump's electrical cable the complete pump appliance must be replaced with one of identical characteristics.

DISPOSAL

This symbol means that waste electrical and electronic equipment (WEEE) should not be mixed with general household waste. For proper treatment, recovery and recycling, please take this product(s) to designated collection points where it will be accepted free of charge. Please contact your local authority for further details of your nearest designated collection point.



PARTS LIST

- 1. Fountain part (x5)
- 2. Water Pump (x1)





^{*}Actual pump may differ from images shown

PLEASE FOLLOW THE STEPS BELOW BEFORE UNPACKING

- Unpack with care onto a smooth surface to avoid scratching
- Check for any parts that may be hidden within the packaging
- Refer to the assembly instructions to set up your fountain
- Retain your purchase receipt and attach it to this leaflet. In the event that
 a part needs to be replaced under warranty, it will require your proof of
 purchase.

REPLACEMENT PARTS

Please contact customer services on: 01405 864 994 Replacement parts may not necessarily be identical to the original parts and may require an additional plug.

ASSEMBLY INSTRUCTIONS



Carefully lower the bowl on to the pedestal. Align the grooves, then twist and lock in place. Push the power cord plug through the PVC pipe on the bowl and pull out from the notch at the bottom.



Cover the pipe and wire with the silicone cap. Push the cable with two pins into the transformer and screw over the plastic collar. Place pillars and basins layer by layer and rotate to tighten up.



Connect the tubing to the outlet of the pump and place it in the water reservoir through the opening in the pillar of the fountain. Cover the opening with the trap door.



Attach the hose with the fountain head and run it through the PVC pipe on the small reservoir.



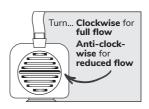
Carefully fill the fountain with sufficient water ensuring the pump is fully submerged. Connect the plug from the transformer to your mains outlet.



If necessary, level the fountain by placing the shims provided underneath the fountain base. This should ensure an even water flow is achieved.

PUMP FLOW

Always isolate the electrical mains supply before touching or adjusting the pump. The pump flow can be adjusted with the regulator, this is found on the inlet of the pump. We recommend starting with the flow regulator fully open and then adjusting down if required.



TROUBLE SHOOTING

WINTERCARE

- If possible, bring your water feature indoors for example in a garage or shed during the winter or periods of extreme weather conditions.
- Drain the fountain of all water. If water freezes within the fountain this can cause damage.
- Protective covers are available to purchase to cover the entire water feature, however we cannot guarantee that this will protect it from winter damage.

PUMPS

- Check the water is covering the pump by at least 5cm.
- Check the flow dial on the pump to ensure that an adequate flow rate is set.
- Clear the pipe and impeller of any blockages.
- Check the fuse in the plug.

LEAKS/LOSS OF WATER

- Overfilled make sure the water reservoir is not overfilled. Remove water if necessary.
- Pump Flow Rate check the pump and reduce the flow rate if required.
- Level ensure the fountain is completely level.
- Natural evaporation, weather elements and wildlife will also affect the fountain water level on a daily basis. Top up your fountain as required.

MAIN BODY & PAINTWORK

- Do not confuse limescale residue with fading paint - this is not a fault and in most cases the fountain needs cleaning.
- Paint peeling will occur if the fountain has been left outside in the frost and will not be covered by the warranty.
- Parts broken off the main body while in use are usually caused by bad weather conditions and not covered by the warranty.

WARRENTY CONDITIONS

COVERED UNDER WARRANTY

- If it has a crack or leak and has been reported within 28 days from purchase it is under warranty and should be returned complete with electrics and accessories in the original packaging.
- If the paint on the fountain
 has peeled during normal use
 and the winter care procedure
 has been followed, it is under
 warranty.
- If the fountain has been delivered damaged it must be reported straight away for this to be covered by the warranty.
- If the proof of purchase shows the product was bought within 1 year, a free of charge replacement part can be supplied.
- Please be aware Kelkay will ask for proof of purchase. You will be required to provide the following information:
 - Your contact details name, address, contact number, email.
 - Replacement part detail or part number required.

NOT COVERED UNDER WARRANTY

- Flickering lights caused by buildup of algae and limescale on the connectors
- Swelling or blistering on the casing of the pump.
- Pump smells of a burning residue.
- Discolouring that looks like rust.
- If the pump has a visible algae or limescale build up.
- Any damage to the plug or moulded inserts.
- Any damage caused by misuse or severe weather conditions.
- Cracks / leaks that have formed and not reported within 28 days from purchase.
- Paint and/or surface damage/ discolouration due to limescale or frost damage.

If any of the conditions above are found, it is likely that this is due to incorrect maintenance and the warranty will be void. Do not dispose of any components as further inspection by Kelkay Ltd may be requested.

If proof of purchase is not available or the product is out of the warranty period, a replacement parts can be purchased from Kelkay Ltd.

MAINTENANCE & CARE

CLEANING YOUR FOUNTAIN

- Clean and top-up the water on a regular basis.
- To empty the fountain of water for cleaning or for winter care:
 - Smaller fountains (that are light enough to be lifted) water can be emptied by simply inverting the fountain and letting the water pour away through a suitable drain or sink.
 - Larger (heavier) fountains water can be removed by using a large sponge or by purchasing a simple syphon pipe available from aquatic supply stores.
- Always isolate the power before cleaning the fountain or pump.

AFTER CARE

To get the best out of your fountain we recommend the following products



PROOF OF PURCHASE YOUR DETAILS Name: Address: Tel: Email: Date of purchase: Purchased from:

ATTACH PROOF OF PURCHASE HERE